

Introducing Your Derby City Council's Neighbourhood Team

Derby City Council's Neighbourhood Team aims to revitalise neighbourhoods and work with local people to tackle the issues that matter to them, and that adversely impact on their quality of life. We aim to improve outcomes for local people on local issues and enhance the support for local councillors.



Responsible for Chellaston and Shelton Lock are Neighbourhood Manager Sharon Sewell and her Neighbourhood Officer Steph Holt. Both have a strong background in working closely with communities.

They have a number of responsibilities and are the key link between local residents, partner organisations such as the Police, Derby Homes and Derby City Council. Some of the key services they deliver are:

- **Free bulky waste collection days**: Which are held in partnership with Derby City Council's Waste Management Team. Where they arrange for a refuse vehicle to visit a number of streets collecting bulky waste items for free.
- **Deep Cleans**: Derby City Council's Street Cleansing and Grounds Maintenance teams work every day to keep the city clean and tidy, but every now and then some areas require a deeper clean. Locations are identified by the Neighbourhood Team, local councillors, and following feedback from residents. Deep cleans involve the roads and footpaths being swept, drains being flushed, planting flowers and painting benches / bollards.
- **Community litter picks**: The Neighbourhood Team arrange and support litter pick events across Chellaston, providing all equipment and arrange for the rubbish to be collected afterwards. They are a great way for communities to come together and show that they care about their local environment.
- **Local Campaigns**: School parking, parking on the pavement and dog fouling are common complaints we receive, especially amongst wheelchair and mobility scooter users. Campaigns to tackle these complaints are coordinated by the Neighbourhood Team. We work alongside the Police and Public Protection Officers to raise awareness of these complaints and take enforcement action when and where necessary.
- **Ward Walkabouts**: These are high profile, visible patrols across neighbourhoods. Their aim is to tackle perceptions of crime, strengthen community spirit and resolve community issues. The walkabouts involve local councillors, partners and local residents. The idea behind this is to get back to traditional community values of local people looking out for each other and they provide residents with a chance to raise issues that matter to them.
- **Community Events**: The Neighbourhood Team arrange a number of events throughout the year and are also involved in a number of national campaigns such as the Great British Spring Clean, Summer Big Lunch events and Christmas party events.

For more information about your Neighbourhood Team please contact:

Neighbourhood Officer Steph Holt on Tel: 07812 301330 or Neighbourhood Manager Sharon Sewell on Tel: 07812 300154 or email neighbourhoods@derby.gov.uk



Season's Greetings and a Happy 2020 From Chellaston Residents' Association

Some events coming up.

- 1 Dec Advent Carol Service – St Peters at 10.30 am.
- 7 Dec Church Fair at Church Hall 12 -3.
- 22 Dec United Carol Services 5 and 7 pm
- 24 Dec Crib Services 3 and 5 pm, Christmas Eve First Communion 10pm
- 25 Dec Christmas Day Services 10 am
Methodist Church 9.30 am (tbc)

The CRA produce these newsletters to help engender community spirit. They are funded by a 100Club and delivered by volunteers. We are always happy to add volunteers to our delivery group. If you would like to volunteer for about half an hour, three times a year then get in touch. Our website www.chellaston.org.uk has much more information on it.